

Building an EHR Quit Smoking Tool for Safety Net Clinics

FINAL REPORT

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Partners:

Alameda County Alcohol Tobacco and Other Drug Provider Network | California
Smokers' Helpline | CEASE California | Community Health Clinic Network |
Lifelong Medical Care | UCSF Benioff CHO

Goal

To build, implement and test an optimized electronic health record tool for the NextGen EHR to help providers better address smoking cessation and secondhand smoke exposure in patients

Timeline

Identify control/intervention sites

April 2015

Develop tobacco template with intervention site champions

Summer 2015

Train intervention sites on how to use template; refresher for control sites on Ask, Assist, Connect

Fall 2015

Pilot template at intervention sites; compare data from control & intervention sites

2016

Share tools with all LLMC sites and CHCN sites

Spring 2017

Tobacco Template Tool Provides...

- Improved screening and intervention options for secondhand smoke exposure
- Tobacco template to group tobacco related treatment orders
- 2 way e-referral to CA Smokers' Helpline

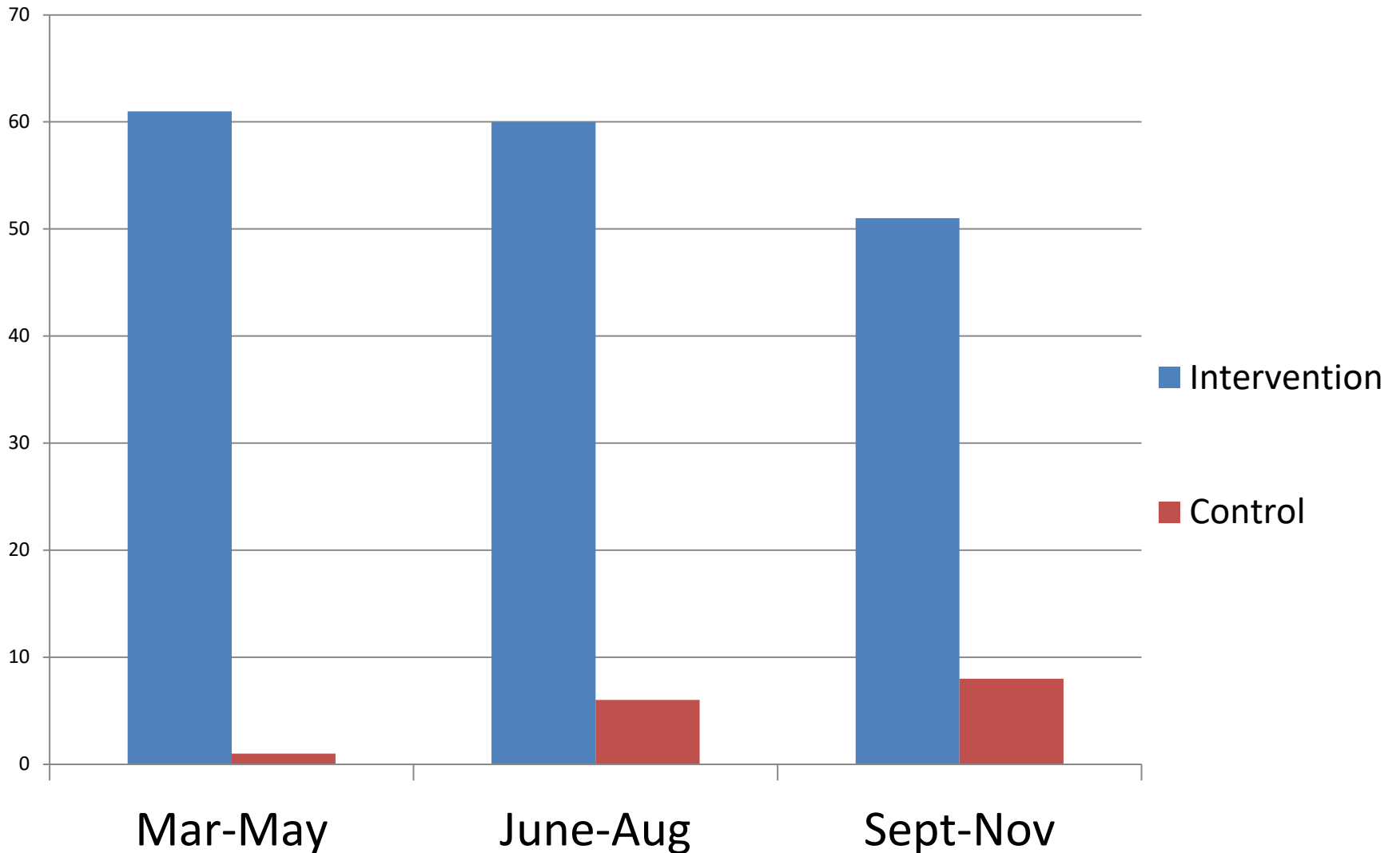
March – November 2016

Across 4 intervention sites:

- A total 184 smokers received an referral to the Smokers' Helpline vs. 17 at control sites
- > 50% are reached
- Of those reached most >70% agree to support
- Working on tracking quit attempts/rates

Helpline Referrals

Mar – Nov 2016



Project Summary

Challenges

- Staff turnover
- Tool revision with provider input
- Are we capturing all the data?
- Training needs

Key Lessons Learned

- E-referral overcomes time and logistical barriers to traditional fax/web referrals
- Easy to integrate into clinic workflows
- Significantly increases the number of smokers who receive smoking cessation support